



### Customer Propriety Network Information (CPNI)

Effective in December 2007, the Federal Communications Commission (FCC) adopted new rules for telephone companies to protect their customer's information. Customer Propriety Network Information (CPNI) includes where, when, and to whom a customer places a call, as well as the types of service offerings to which the customer subscribes and the extent to which the services are used.

The FCC will be requiring telephone companies to:

- Ask for a photo ID of all customers at a retail location before releasing CPNI.
- Ask for a password when a customer calls in with questions involving CPNI.
- Provide password protection for online account access.
- Notify customers when a password, online account information or address of record is created or changed.
- Notify customers if there is ever an accidental disclosure of their CPNI.

Genuine Telecom is serious about keeping your information safe from pretexting (someone calling in pretending to be you). In accordance with the new FCC rules we will secure the privacy of your information.

Please list all authorized users on your account (these are people that are allowed to get information and or to make changes to your account).

_____	_____	_____
Name	Social Security Number	Contact Number/Email Address
_____	_____	_____
Name	Social Security Number	Contact Number/Email Address
_____	_____	_____
Name	Social Security Number	Contact Number/Email Address

Please provide a password for your account: \_\_\_\_\_  
(4 minimum up to 8 maximum, may contain letters or numbers)

Verification questions for lost or forgotten password:  
(The person setting up the password should provide answers to the following two questions).

What is your favorite color? \_\_\_\_\_

What is your favorite season? \_\_\_\_\_

Opt In/Opt Out: Genuine Telecom will occasionally send out mailings that may include promotions and discounts that we are currently offering. If you "DO NOT" want to receive these mailings please choose the Opt Out. If you "DO" want to receive these mailings please choose Opt In. **OPT IN** (receive mailings) **OPT OUT** (do not receive mailings)

Name on account: \_\_\_\_\_ Signature: \_\_\_\_\_

Date: \_\_\_\_\_