



430 W Union St Suite 3* PO Box 409 *Richland Center WI 53581
 608-647-2345 phone 608-649-6060 fax
www.genuinetel.com info@genuinetel.com

FIBER APPLICATION

Customer Name	New Number or Existing Number	Contact (Cell) Number
Physical Street Address	City, State, Zip	Email Address
Social Security Number & Date of Birth	Billing Address (if different)	City, State, Zip
Additional Name (if joint account)	Social Security Number & Date of Birth	Contact (Cell) Number

v Pick a Data Package

Unlimited data 30Mb/15Mb	\$63.00	with *Unlimited Voice Services	\$76.13
Unlimited data 60Mb/30Mb	\$73.00	with *Unlimited Voice Services	\$86.13
Unlimited data 120Mb/60Mb	\$83.00	with *Unlimited Voice Services	\$96.13
Unlimited data 200Mb/100Mb	\$93.00	with *Unlimited Voice Services	\$106.13
Unlimited data 500Mb/250Mb	\$128.00	with *Unlimited Voice Services	\$141.13
Unlimited data 1Gb/500Mb	\$203.00	with *Unlimited Voice Services	\$216.13

Data restrictions may apply to specific areas, please call the office for more information

Wireless Password _____

v Unlimited Voice Service

\$34.62	E911 \$0.40	Service Number Portability \$0.36	Police & Fire Protection \$0.75	\$36.13
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Unlimited Voice Services** includes all Local and Long Distance calling within the *Reasonable Use Policy**, (see below) and your choice of any or all Calling Features, such as Voice Mail, Caller ID, and Call Waiting.

****Reasonable Use Policy: Unlimited Long Distance** is intended primarily for the social or domestic use of our residential customers. It is not intended to be used for business activity such as commercial facsimile, resale, three way calling, telemarketing, prolonged dial up connections or autodialing. Usage that greatly exceeds the typical use of our customer base will be considered excessive. The Company reserves the right to suspend, restrict or cancel the Customer's use, subject to applicable notice requirements. (Business lines receive 700 minutes of unlimited long distance and will be charged \$0.11 after that.)

If you are applying for Voice Service please fill out this next section choosing your features.

Caller ID	Call Waiting	Voicemail Basic	Voicemail Expanded
Call Forwarding	3-Way Calling	Distinctive Ring	Call Return *69
Fixed Call Fwd Busy	Fixed Call Fwd NA	Fixed Call Fwd Busy/NA	Telemarketing Block
Unlisted Number	Non-Publish Number	*Inside Wire Maintenance* \$3.00 fee	Provider Block

Continue to next page for TV options



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√ Choose Video with Voice Service (no Data) with Free HD channels

Lifeline Package w/ *Unlimited Voice Services	\$83.13	37 channels w/ both Madison & La Crosse & 12 HD
Basic Package w/ *Unlimited Voice Services	\$141.13	118 channels including Lifeline & 75 HD
Expanded Package w/ *Unlimited Voice Services	\$149.13	139 channels including Lifeline & Basic & 103 HD

√ Add an Optional Video Package to any Data Package with FREE HD channels

Lifeline Package	\$47.00	37 channels including both Madison & La Crosse & 12 HD channels
Basic Package	\$105.00	113 channels including the Lifeline Package & 75 HD channels
Expanded Package	\$113.00	145 channels including the Lifeline & Basic Package & 103 HD channels

Additional Video Options

- Additional Set-Top Box \$5.00
 - Cloud DVR Service \$9.95
 - Cloud Whole Home DVR Service \$10.95
 - HBO \$17.99
 - Showtime \$17.99
 - Cinemax \$13.99
 - Starz \$13.99
- *\$2.00 discount given for choosing 2 movie packages
 *\$3.00 discount given for choosing 3 movie packages
 *\$4.00 discount given for choosing 4 movie packages

Genuine Telecom will install all equipment needed for Data and Video services. Customer will provide their own phone. Customer will agree to the following customer duties and responsibilities.

- Customer acknowledges the receipt of required equipment and agrees to protect Genuine Telecom equipment from damage or destruction. Customer assumes responsibility for damage, destruction, or loss of said equipment caused by the Customer's lack of care or neglect, as determined by Genuine Telecom.
- At the termination of the service, Customer agrees to return all equipment owned by Genuine Telecom or Customer will be billed for replacement of the equipment installed.
- Customer understands that damage, destruction, or loss of said equipment may result in actual repair or replacement costs being charged to the Customer.

Signature

Date

I agree to pay the established rates for all services and/or equipment. I/we also hereby authorize Tech Com Inc., dba Genuine Telecom, or its duly authorized agents, to verify my past and present bank accounts, order a consumer credit report and verify other information to determine the amount of the security deposit is required. This information is for the confidential use of Genuine Telecom. A photographic or carbon copy of this authorization (being a photographic or carbon copy of the signature(s)) may be deemed to be equivalent of the original and may be used as a duplicate original. I further certify that I am over 18 years

of age. Please note that Genuine Telecom bills one month in advance, your first bill will include prorated amounts from the time you connected until billing and then one month in advance.